FORM 8-K

## CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

January 22, 1997
(Date of earliest event reported)

Capital One Financial Corporation
(Exact name of registrant as specified in its charter)

Delaware 1-13300 54-1719854
(State of incorporation (Commission File (IRS Employer Identification No.)

2980 Fairview Park Drive
Suite 1300

Registrant's telephone number, including area code: (703) 205-1000

On January 22, 1997, Capital One Financial Corporation (the "Company") issued a news release announcing its earnings for the quarter ended December 31, 1996. The news release and financial information that is included herewith as Exhibit 99.1 is incorporated herein by reference.

Item 7. Financial Statements, Pro Forma Financial Information and Exhibits.
99.1 Earnings news release and financial information of the Company, dated January 22, 1997.

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this registration statement to be signed on its behalf by the undersigned, thereto duly authorized.

CAPITAL ONE FINANCIAL CORPORATION

Dated: January 27, 1997
By: /s/ John G. Finneran, Jr.
John G. Finneran, Jr Senior Vice President, General Counsel and Corporate Secretary

Page 3 of 4 Pages
99.1 Earnings news release and financial information of the Company, dated January 22, 1997.

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January 22, 1997

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Capital One Reports Record Earnings Earnings Per Share Increased 21 Percent in 1996

FALLS CHURCH, Va. (January 22, 1997) -- Capital One Financial Corporation (NYSE: COF) today announced record earnings for 1996. Earnings were $\$ 155.3$ million, or $\$ 2.30$ per share, compared with earnings of $\$ 126.5$ million, or $\$ 1.90$ per share, in 1995. For the fourth quarter 1996, earnings were $\$ 40.3$ million, or $\$ .60$ per share, versus earnings of $\$ 38.8$ million, or $\$ .58$ per share for the third quarter of 1996 and $\$ 37.8$ million, or $\$ .57$ per share, for the comparable period in the prior year.
"We are pleased with our success in delivering earnings growth and return on equity in excess of 20 percent," said Richard D. Fairbank, Capital One's Chairman and Chief Executive Officer. "We continue to see the successes of our information-based strategy in the company's revenue power, which allows us to maintain our margins in a softening consumer credit environment. We believe that our strategy of delivering customized products and services will continue to provide strong results."

For the year, the Company increased managed receivables by $\$ 2.4$ billion, or 23 percent, and added 2.4 million net new accounts, a 40 percent increase over 1995. During the fourth quarter, Capital One increased its managed portfolio by $\$ 663$ million to $\$ 12.8$ billion in outstanding receivables and added 354,000 net new accounts, bringing the total number of accounts to 8.6 million. Revenue for the year, defined as managed net interest income and noninterest income, rose to almost $\$ 1.5$ billion, a 63 percent increase from revenues of $\$ 906$ million in 1995 . For the fourth quarter, total revenue rose to $\$ 437$ million versus $\$ 401$ million in the third quarter and $\$ 264$ million for the comparable period in the prior year.
"By all measures, we had another solid year of growth," said Nigel W. Morris, Capital One's President and Chief Operating Officer. "Our 1996 account growth, managed loan growth
and revenue growth led to record profits. Our associates continue to harness the information-based strategy to build the platform for future growth."

Managed net interest margin for the full year 1996 increased by 188 basis points to 8.16 percent from 6.28 percent in the prior year. The fourth quarter managed net interest margin declined slightly to 8.29 percent from 8.35 percent in the third quarter; this compares to 6.49 percent for the comparable period of 1995.

Managed non-interest income for 1996 increased by 67 percent to $\$ 460.5$ million from $\$ 276.3$ million in 1995. Managed non-interest income increased to $\$ 154.3$ million in the fourth quarter from $\$ 133.4$ million in the third quarter of 1996 and $\$ 76.8$ million in the comparable quarter in 1995.

The managed net charge-off rate for 1996 was 4.24 percent compared to 2.25 percent for 1995. The managed net charge-off rate increased to 5.11 percent in the fourth quarter versus 4.19 percent in the third quarter. The year-end managed delinquency rate increased to 6.42 percent versus 5.31 percent at September 30, 1996 and 4.20 percent at December 31, 1995. These increases are due to continued softening of consumer credit, an ongoing shift in the product mix to higher-yielding products for underserved segments and slower portfolio growth.

Solicitation (marketing) expense for 1996 increased to a record \$206.6 million, up 41 percent from $\$ 146.8$ million in 1995 . Fourth quarter solicitation expense of $\$ 52.2$ million represents the second largest quarterly marketing level to date. This amount compares to $\$ 60.2$ million in the third quarter of 1996 and $\$ 37.3$ million in the comparable period of the prior year.

The allowance for loan losses was increased by $\$ 26.0$ million during the fourth quarter and as a percentage of on-balance sheet receivables was 2.73 percent at year-end. Capital ratios were strong at quarter-end at 11.45 percent of reported assets and 4.96 percent of managed assets.

Headquartered in Falls Church, Virginia, Capital One Financial Corporation is a financial services company whose principal subsidiaries, Capital One Bank, and Capital One, F.S.B., offer consumer lending products. Capital One's subsidiaries collectively had 8.6 million customers and \$12.8 billion in managed loans outstanding at December 31, 1996, and are among the largest providers of MasterCard and Visa credit cards in the United States.

## \#\#\#

[Note: This release and financial statements are available on the Internet on Capital One's home page (address: http://www.capitalone.com). Click on "Financial Information" to view/download the release and financial information.]

| (in millions, except per share | $\begin{aligned} & 96 \\ & \text { Q4 } \end{aligned}$ |  | $\begin{aligned} & 96 \\ & \text { Q3 } \end{aligned}$ |  | $\begin{aligned} & 96 \\ & \text { Q2 } \end{aligned}$ |  |  | $\begin{aligned} & 96 \\ & \text { Q1 } \end{aligned}$ |  | $\begin{aligned} & 95 \\ & \text { Q4 } \end{aligned}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| data and as noted) |  |  |  |  |  |  |  |  |  |  |
| Earnings (Managed Basis) |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Interest Income | \$ | 282.6 |  |  | \$ | 267.2 | \$ | 231.6 |  | \$ | 232.1 | \$ | 186.9 |  |
| Non-Interest Income |  | 154.3 |  | 133.4 |  | 96.1 |  |  | 76.6 |  | 76.8 |  |
| Total Revenue |  | 436.9 |  | 400.6 |  | 327.7 |  |  | 308.7 |  | 263.7 |  |
| Provision for Loan Losses |  | 171.5 |  | 141.2 |  | 107.7 |  |  | 92.0 |  | 68.8 |  |
| Marketing Expenses |  | 52.2 |  | 60.2 |  | 42.7 |  |  | 51.5 |  | 37.3 |  |
| Operating Expenses |  | 148.4 |  | 136.6 |  | 116.6 |  |  | 104.9 |  | 98.5 |  |
| Income Before Taxes |  | 64.9 |  | 62.6 |  | 60.6 |  |  | 60.3 |  | 59.1 |  |
| Tax Rate |  | 38.0 \% |  | 38.0 \% |  | 37.0 | \% |  | 37.0 \% |  | 36.0 |  |
| Net Income | \$ | 40.3 | \$ | 38.8 | \$ | 38.2 |  | \$ | 38.0 | \$ | 37.8 |  |
| Common Share Statistics |  |  |  |  |  |  |  |  |  |  |  |  |
| EPS | \$ | 0.60 | \$ | 0.58 | \$ | 0.57 |  | \$ | 0.57 | \$ | 0.57 |  |
| Dividends Per Share | \$ | 0.08 | \$ | 0.08 | \$ | 0.08 |  | \$ | 0.08 | \$ | 0.08 |  |
| Book Value Per Share (period end) | \$ | 11.16 | \$ | 10.58 | \$ | 10.03 |  | \$ | 9.51 | \$ | 9.05 |  |
| Stock Price Per Share (period end) | \$ | 36.00 | \$ | 29.88 | \$ | 28.50 |  | \$ | 27.50 | \$ | 23.88 |  |
| Total Market Capitalization (period end) | \$ | 2,387.7 | \$ | 1,980.3 | \$ | 1,888.1 |  | \$ | 1,820.9 | \$ | 1,579.9 |  |
| Shares Outstanding (period end) |  | 66.3 |  | 66.3 |  | 66.2 |  |  | 66.2 |  | 66.2 |  |
| Shares Used to Compute EPS |  | 67.6 |  | 67.0 |  | 66.9 |  |  | 66.8 |  | 66.7 |  |
| Managed Loan Statistics (period avg.) |  |  |  |  |  |  |  |  |  |  |  |  |
| Average Loans | \$ | 12,471 | \$ | 11,581 | \$ | 10,740 |  | \$ | 10,265 | \$ | 10,275 |  |
| Average Earning Assets | \$ | 13, 635 | \$ | 12,809 | \$ | 11,673 |  | \$ | 11,567 | \$ | 11, 523 |  |
| Average Assets | \$ | 14,459 | \$ | 13,718 | \$ | 12,392 |  | \$ | 12,214 | \$ | 12,152 |  |
| Average Stockholders' Equity | \$ | 733 | \$ | 698 | \$ | 644 |  | \$ | 631 | \$ | 591 |  |
| Net Interest Margin |  | 8.29 \% |  | 8.35 \% |  | 7.94 | \% |  | 8.03 \% |  | 6.49 |  |
| Return on Average Assets (ROA) |  | 1.11 \% |  | 1.13 \% |  | 1.23 | \% |  | 1.24 \% |  | 1.24 |  |
| Return on Average Equity (ROE) |  | 21.95 \% |  | 22.24 \% |  | 23.73 | \% |  | 24.10 \% |  | 25.59 |  |
| Charge-Off Rate |  | 5.11 \% |  | 4.19 \% |  | 3.97 | \% |  | 3.53 \% |  | 2.58 | \% |
| Net Charge-Offs | \$ | 159.2 | \$ | 121.4 | \$ | 106.6 |  | \$ | 90.6 | \$ | 66.1 |  |
| Managed Loan Statistics (period end) |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported Loans | \$ | 4,344 | \$ | 4,462 | \$ | 3,570 |  | \$ | 2,592 | \$ | 2,922 |  |
| Securitized Loans |  | 8,460 |  | 7,679 |  | 7,609 |  |  | 7,524 |  | 7,523 |  |
| Total Loans | \$ | 12,804 | \$ | 12,141 | \$ | 11,179 |  | \$ | 10,116 | \$ | 10,445 |  |
| Delinquency Rate (over 30 days) |  | 6.42 \% |  | 5.31 \% |  | 4.59 | \% |  | 4.51 \% |  | 4.20 | \% |
| Number of Accounts (000's) |  | 8,586 |  | 8,232 |  | 7,758 |  |  | 6,661 |  | 6,149 |  |
| Total Assets | \$ | 14,928 | \$ | 14,272 | \$ | 13,285 |  | \$ | 11,866 | \$ | 12,283 |  |
| Stockholders' Equity | \$ | 740.4 | \$ | 701.3 | \$ | 664.3 |  | \$ | 629.8 | \$ | 599.2 |  |
| Equity to Managed Assets Ratio |  | 4.96 \% |  | 4.91 \% |  | 5.00 | \% |  | 5.31 \% |  | 4.88 | \% |
| Percent Introductory Rate Loans |  | 27 \% |  | 27 \% |  | 28 | \% |  | 26 \% |  | 44 | \% |
| Employees (FTE) |  | 5,740 |  | 5,232 |  | 4,760 |  |  | 3,883 |  | 3,559 |  |

## ASSETS

Cash and due from banks
Federal funds sold
Interest-bearing deposits at other banks
Cash and cash equivalents
Securities available for sale
Consumer loans held for securitization Consumer loans
Less: Allowance for loan losses
Net loans
Premises and equipment, net
Interest receivable
Accounts receivable from securitizations
Other assets
Total assets

## LIABILITIES

Interest-bearing deposits
Other short-term borrowings
Senior notes
Deposit notes
Interest payable
Other liabilities
Total liabilities
STOCKHOLDERS' EQUITY
Common stock
Paid-in capital, net
Retained earnings
Total stockholders' equity
Total liabilities and stockholders' equity

| $\begin{gathered} \text { December } 31 \\ 1996 \end{gathered}$ | $\begin{gathered} \text { September } 30 \\ 1996 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 1995 \end{gathered}$ |
| :---: | :---: | :---: |
| \$ 48,724 | \$ 155,474 | \$ 51,680 |
| 450, 000 | 250,000 | 465,000 |
| 30, 252 | 376,050 | 355,780 |
| 528,976 | 781,524 | 872,460 |
| 865,001 | 684,989 | 413, 016 |
|  | 1,300,000 | 400,000 |
| 4,343,902 | 3,162,008 | 2,521,679 |
| $(118,500)$ | $(92,500)$ | $(72,000)$ |
| 4,225,402 | 3,069,508 | 2,449,679 |
| 174,661 | 164,630 | 139, 074 |
| 78,590 | 40,694 | 55,573 |
| 502,520 | 483,239 | 359,379 |
| 92,295 | 68,510 | 70,140 |
| \$ 6,467,445 | \$ 6,593,094 | \$ 4, 759,321 |
| =========== | =========== | =========== |


| \$ 943,022 | \$ 1,294,695 | \$ 696,037 |
| :---: | :---: | :---: |
| 530,983 | 716,492 | 809,803 |
| 3,694,237 | 3,363,123 | 2,491,869 |
| 299,996 | 299,996 |  |
| 80,362 | 56,696 | 73,931 |
| 178,454 | 160,813 | 88,490 |
| 5,727, 054 | 5,891,815 | 4,160,130 |
| 663 | 663 | 662 |
| 481,383 | 476,921 | 469,830 |
| 258,345 | 223,695 | 128,699 |
| 740,391 | 701,279 | 599,191 |
| \$ 6,467,445 | \$ 6,593,094 | \$ 4, 759, 321 |

Interest income
Consumer loans, including fees
Federal funds sold
Other
Total interest income
Interest expense:
Deposits
Other short-term borrowings
Senior and deposit notes
Total interest expense
Net interest income
Provision for loan losses
Net interest income after provision for loan losses Non-interest income:

Servicing income
Service charges
Interchange
Other
Total non-interest income
Non-interest expense:
Salaries and associate benefits
Solicitation
Communications and data processing
Supplies and equipment
Occupancy
Other
Total non-interest expense
Income before income taxes
Income taxes
Net income
Earnings per share
Dividends paid per share

Three Months Ended

| December 31 | September 30 | December 31 |
| :---: | :---: | :---: |
| 1996 | 1996 | 1995 |



Year Ended
December 31
19961995
-----------------------

| \$ | 592,088 | \$ 397,654 |
| :---: | :---: | :---: |
|  | 21,293 | 26,832 |
|  | 47,102 | 32,923 |
|  | 660,483 | 457,409 |
|  | 56,272 | 49,547 |
|  | 28,509 | 66,214 |
|  | 210,218 | 133,635 |
|  | 294,999 | 249,396 |
|  | 365,484 | 208,013 |
|  | 167,246 | 65,895 |
|  | 198,238 | 142,118 |
|  | 459,833 | 409,927 |
|  | 218,988 | 86, 029 |
|  | 51,399 | 33,457 |
|  | 33,204 | 23,630 |
|  | 763,424 | 553,043 |
|  | 215,155 | 135,833 |
|  | 206,620 | 146,810 |
|  | 76,841 | 61,508 |
|  | 60,053 | 42,081 |
|  | 22,330 | 13, 655 |
|  | 132,183 | 97,543 |
|  | 713,182 | 497,430 |
|  | 248,480 | 197,731 |
|  | 93,213 | 71,220 |
| \$ 155,267 \$ 126, 511 |  |  |
|  | \$ 2.30 | \$ 1.90 |
|  | \$ . 32 | \$ . 24 |

CAPITAL ONE FINANCIAL CORPORATION
Statements of Average Balances, Income and Expense, Yields and Rates
(dollars in thousands)(unaudited)

## Managed (1)

## Assets:

Earning assets
Consumer loans
Federal funds sold
Other securities
Total earning assets
Cash and due from banks
Allowance for loan losses
Premises and equipment, net
Other assets

Total assets

Liabilities and Equity:
Interest-bearing liabilities
Deposits
Other short-term borrowings
Senior and deposit notes
Securitization liability
Total interest-bearing liabilities Other liabilities

Total liabilities

Equity

Total liabilities and equity

Net interest spread

Interest income to average earning assets Interest expense to average earning assets

Net interest margin
arning assets
Consumer loans
Federal funds sold
Other securities
Total earning assets
Cash and due from banks
Allowance for loan losses
Premises and equipment, net
other assets

Total assets

Liabilities and Equity:
Interest-bearing liabilities
Deposits
Other short-term borrowings
Senior and deposit notes
Securitization liability
Total interest-bearing liabilities Other liabilities




| \$ | 842,472 | \$ | 13,254 | 6.29\% |
| :---: | :---: | :---: | :---: | :---: |
|  | 935, 098 |  | 14,142 | 6.05\% |
|  | 2,491, 868 |  | 42,545 | 6.83\% |
|  | 7,108, 769 |  | 105,873 | 5.96\% |
|  | 11, 378, 207 |  | 175,814 | 6.18\% |
|  | 183, 018 |  |  |  |

Total liabilities

## $11,561,225$

Total liabilities and equity
\$ 12,152,308
==============
-------4
$6.41 \%$
========
12.59\%

Interest income to average earning assets Interest expense to average earning assets

Net interest margin
$6.10 \%$
-------
$6.49 \%$
(1) The information in this table reflects the adjustment to add back the effect of securitized loans.

CAPITAL ONE FINANCIAL CORPORATION
Statements of Average Balances, Income and Expense, Yields and Rates
(dollars in thousands)(unaudited)

| Reported |  | Qua | er Ended | 31/96 |  | Qua | er | nded 9/3 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Balance |  | come/ pense | Yield/ Rate |  | verage <br> Balance |  | ome/ ense | Yield/ Rate |
| Assets: |  |  |  |  |  |  |  |  |  |
| Earning assets |  |  |  |  |  |  |  |  |  |
| Consumer loans \$ | 4,647,762 | \$ | 183,981 | 15.83\% | \$ | 3,955,121 | \$ | 170,593 | 17.25\% |
| Federal funds sold | 365,112 |  | 4,944 | 5.42\% |  | 281,598 |  | 3,885 | 5.52\% |
| Other securities | 799,039 |  | 12,428 | 6.22\% |  | 946,158 |  | 13,757 | 5.82\% |
| Total earning assets | 5,811,913 |  | 201,353 | 13.86\% |  | 5,182,877 |  | 188,235 | 14.53\% |
| Cash and due from banks | 60,715 |  |  |  |  | 30,405 |  |  |  |
| Allowance for loan losses | $(105,497)$ |  |  |  |  | $(80,830)$ |  |  |  |
| Premises and equipment, net | 170,127 |  |  |  |  | 160,140 |  |  |  |
| Other assets | 698,346 |  |  |  |  | 799,109 |  |  |  |
| Total assets \$ | 6,635,604 |  |  |  | \$ | 6,091,701 |  |  |  |
| Liabilities and Equity: |  |  |  |  |  |  |  |  |  |
| Interest-bearing liabilities |  |  |  |  |  |  |  |  |  |
| Deposits \$ | 1,298,103 | \$ | 16,129 | 4.97\% | \$ | 1,234,066 | \$ | 16,569 | 5.37\% |
| Other short-term borrowings | 471,708 |  | 7,059 | 5.99\% |  | 465,596 |  | 7,535 | 6.47\% |
| Senior and deposit notes | 3,842,830 |  | 64,596 | 6.72\% |  | 3,434,769 |  | 57,477 | 6.69\% |
| Total interest-bearing liabilities | 5,612,641 |  | 87,784 | 6.26\% |  | 5,134,431 |  | 81,581 | 6.36\% |
| Other liabilities | 289,567 |  |  |  |  | 259,028 |  |  |  |
| Total liabilities | 5,902,208 |  |  |  |  | 5,393,459 |  |  |  |
| Equity | 733,396 |  |  |  |  | 698,242 |  |  |  |
| Total liabilities and equity \$ | 6,635,604 |  |  |  | \$ | 6,091,701 |  |  |  |
| Net interest spread |  |  |  | 7.60\% |  |  |  |  | 8.17\% |
| Interest income to average earning assets |  |  |  | 13.86\% |  |  |  |  | 14.53\% |
| Interest expense to average earning assets |  |  |  | 6.04\% |  |  |  |  | 6.30\% |
| Net interest margin |  |  |  | 7.82\% |  |  |  |  | 8.23\% |

## Assets:

Earning assets
Consumer loans
Federal funds sold
Other securities
Total earning assets


Cash and due from banks Allowance for loan losses Premises and equipment, net Other assets

Total assets
Liabilities and Equity:
Interest-bearing liabilities
Deposits
Other short-term borrowings
Senior and deposit notes
Total interest-bearing liabilities
21,840
$(74,087)$
152,790
528,909
\$ 5,043,539
===============
Interest-bearing liabilities
Deposits
Other short-term borrowings
Senior and deposit notes

Other liabilities

| \$ | 842,472 | \$ | 13,254 | 6.29\% |
| :---: | :---: | :---: | :---: | :---: |
|  | 935,098 |  | 14,142 | 6.05\% |
|  | 2,491,868 |  | 42,545 | 6.83\% |
|  | $\begin{array}{r} 4,269,438 \\ 183,018 \end{array}$ |  | 69,941 | 6.55\% |

Total liabilities 4,452,456

Equity

